



Nology Networks Case Study

ABOUT NOLOGY NETWORKS



Nology Networks is a Cloud Services Integrator. They are an IT service provider delivering high-value, complex, cloud-computing-based solutions to business customers like Pearl Vision, Paul Davis Restoration and Remodeling and Mechatronic Solutions. These days, businesses are moving to the cloud for IT Infrastructure. Nology Networks helps businesses stay competitive with robust product offerings that differentiate their IT services from the herd of competitors.

Nology Networks relies upon Togglebox for cloud server infrastructure. The following is why Nology Networks turned to Togglebox .

THE CHALLENGE

- Nology Networks needed a hosting partner that provided customizable hosting solutions with a high level of support. They sought the following from Togglebox,
- A partner that is proactive about upgrading infrastructure
- Support that is enthusiastic and available to solve issues
- Better than average uptime
- A scalable cloud based infrastructure they could count on

“Up-time is huge for our business. So is support and pricing. Togglebox services are competitively priced but unlike other similarly priced providers, Togglebox has the added benefit of support that is responsive and available via chat. It is also a great benefit to Nology Networks that Togglebox has very reliable uptime.”

– Ryan Rager, Owner of Nology Networks

CUSTOMER SUPPORT THAT CARES

Togglebox has a dedicated support staff that understands cloud-based technology. We understand that moving to the cloud can be unnerving for some clients so we work hard to make the transition seamless by providing best of class support. Ryan Rager, Owner of Nology Networks put it this way, “Losing a bit of control by moving to a cloud service was scary at first but overall the support by Togglebox technicians has been very responsive. It was worth giving up some control to solve a business goal. They are professional and we trust them.” Ryan went on to say that “It has been our experience that low cost hosting vendors usually don’t respond quickly to our requests or questions. But it is not just great support that separates Togglebox from their competitors, their service also comes with a low cost and high reliability.”

BEST OF CLASS INFRASTRUCTURE

At Togglebox we know that your business relies upon the service we provide and the heart of our business is the technology we use. Not only do we provide best-in-class service, we monitor and upgrade servers to ensure reliability. Rager put it this way, “It is also a great benefit to Nology Networks that Togglebox has very reliable uptime. We endorse Togglebox because the technical staff works with us to solve issues no matter how minor. They’re willing to work with us and they’re proactive when it comes to upgrading infrastructure and servers. Togglebox is reliable.”

Togglebox is proud to be such an important part of Nology Network’s business strategy. Find out how the right balance of low cost, customizable servers, and responsive customer support can help your business grow. **Contact us today.**